Curriculum Vitae November 14, 2023

Department of Computer Science St. Bonaventure University 3261 West State Road St. Bonaventure, NY 14778

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Education

Ph.D., University of Colorado Boulder (2020) Technology, Media & Society

M.S., University of Colorado Boulder (2015) Information Communication Technology for Development

B.S., Rochester Institute of Technology (2006) Information Technology

Research Interests

Human-Computer Interaction (HCI); Human Centered Computing (HCC); Computer Supported Cooperative Work (CSCW); Philanthropic Informatics; Nonprofit Organizations; Critical Data Studies

Professional Academic & Research Experience

2020– Assistant Professor, Computer Science, St. Bonaventure University

2015–2019 Research Assistant, Philanthropic Informatics, University of Colorado Boulder

2015 Research Assistant, Project EPIC, University of Colorado Boulder

Publications

H-Index: 8, Citations: 358

Journal Articles

- J4 **Bopp, C.** & Voida, A. (2023). "Showing the Context": A Need for Oligopticonic Information Systems in Homelessness Measurement. *Proceedings of the ACM: Human Computer Interaction*, 7(146).
- J3 Bopp, C. & Voida, A. (2020). Voices of the Social Sector: A Systematic Review of Stakeholder Voice in HCI Research with Nonprofit Organizations. Transactions on Computer-Human Interaction, 27(2), 9:1-9:26.
- J2 Bopp, C., Benjamin, L.M., & Voida, A. (2019). The Coerciveness of the Primary Key: Infrastructure Problems in Human Services Work. *Proceedings of the ACM: Human Computer Interaction*, 3(51). (Acceptance Rate: 31%)
- Benjamin, L.M., Voida, A. & **Bopp, C.** (2018). Policy Fields, Data Systems, and the Performance of Nonprofit Human Service Organizations. *Human Service Organizations: Management, Leadership, & Governance*, 42(2), 185-204.

Archived & Peer-Reviewed Conference Papers

C5 **Bopp, C.**, Foerst, A., & Kellogg, B. (2023). The Case for LLM Workshops: The Responsible Use of Large Language Models by Faculty at Small Liberal Arts Universities. In *Proceedings of the ACM Conference on Computer Science Education*. ACM. (Acceptance Rate: 33%)

- C4 **Bopp, C.**, Harmon, E., & Voida, A. (2017). Disempowered by Data: Nonprofits, Social Enterprises, and the Consequences of Data-Driven Work. In *Proceedings of the ACM Conference on Human Factors in Computing Systems* (pp. 3608-3619). ACM. (Acceptance Rate: 25%)
- C3 Harmon, E., **Bopp, C.**, & Voida, A. (2017). The Design Fiction of Philanthropic IT: Stuck Between an Imperfect Present and an Impossible Future. In *Proceedings of the ACM Conference on Human Factors in Computing Systems* (pp. 7015-7028). ACM. (Acceptance Rate: 25%)
- C2 Porter, E., **Bopp, C.**, Gerber, E. & Voida, A. (2017). Reappropriating Hackathons: The Production Work of the CHI4Good Day of Service. In *Proceedings of the ACM Conference on Human Factors in Computing Systems* (pp. 810-814). ACM. (Acceptance Rate: 25%)
- C1 Bica, M., Palen, L., & **Bopp, C**. (2017). Visual Representations of Disaster. In *Proceedings of the ACM Conference on Computer Supported Cooperative Work and Social Computing* (pp. 1262-1276). ACM. (Acceptance Rate: 35%)

Dissertation

Bopp, C. (2020) Doing "Good" with Scientific Data? Understanding and Working Around Data Doubles in Human Services Organizations. Committee: Drs. Amy Voida (Chair), Lehn Benjamin, Geoffrey Bowker, Leysia Palen, Danielle Varda.

Honors & Awards

2019	Paper Recognition for Contribution to Diversity and Inclusion, ACM Conference on Computer Supported Cooperative Work and Social Computing
2018	First Place, Interdisciplinary Tech Ethics Competition, University of Colorado Boulder
2001	Eagle Scout, Boy Scouts of America

Grants & Fellowships

2023	Keenan-Martine Grant, St. Bonaventure University, \$6,460 Collaborators: Dr. Anne Foerst, Brian Kellogg
2021	Stitt Innovation Grant, St. Bonaventure University, \$10,000 Collaborators: Dr. Megan Walsh, Brian Kellogg, Dr. Remah Alshinina
2016-2017	Community-Based Research Fellowship, University of Colorado Boulder
2014	Data Science for Social Good Fellowship, University of Chicago
2014	Interdisciplinary Projects Grant, University of Colorado Boulder, \$8,000 Collaborators: Dr. Tom Yeh, Dr. Revi Sterling

Invited Talks

2022 Designing Data Systems for Nonprofit Organizations. Blueprint Boulder. Boulder, Colorado.

2018 Measuring Impact/Nonprofit Evaluation. Philanthropy in the 21st Century Course. Indiana University.

Conference Participation

Workshops Organized

2018 Strohmayer, A., Marshall, M., Verma, N., **Bopp, C.**, McNaney, R., Voida, A., Kirk, D.S., and Bidwell, N.J. Untold Stories: Working with Third Sector Organisations. In *Extended Abstracts of the 2018 CHI Conference on Human Factors in Computing Systems*.

Refereed Workshop Papers

- Bopp, C. Doing "Good" with Scientific Data? Understanding and Working Around Data Doubles in Human Services Organizations. In Extended Abstracts of the 2019 CSCW Conference on Computer Supported Cooperative Work & Social Computing (Doctoral Consortium). Austin, TX.
- Bopp, C. Doing "Good" with Scientific Data? Understanding and Working Around Data Doubles in Human Services Organizations. *Consortium for the Science of Sociotechnical Systems*. New Brunswick, NJ.

Posters

- Bopp, C. Doing "Good" with Scientific Data? Understanding and Working Around Data Doubles in Human Services Organizations. *Human-Computer Interaction Consortium Annual Conference*. Watsonville, CA.
- Bopp, C., Chen, X., McCreery, I., Shan, C., Kim, Y. Evaluating Pathways to Stable Housing. 2014 ACM SIGKDD Conference on Knowledge Discovery and Data Mining. New York, NY.
- Miller, A., Loewenstein, K., Soto, T., Komaie, G., Thomas, D., **Bopp, C.** Integrating Mental Health and Substance Abuse Services into a Systems-Level Partnership of Housing Providers: Lessons Learned from a Collaboration of Care within Homeless Services. 2012 SAMHSA's Homeless Programs Annual Grantee Conference. Washington, DC.

Campus Talks

- 2022 Showing the Context. Diversity, Equity, & Inclusion Lecture Series. St. Bonaventure University.
- 2019 Big Data and Ethics. Media Law and Ethics Course. University of Colorado Boulder.
- 2016–2019 Data for Social Good. Information and Communication Technology for Development Case Studies Course. University of Colorado Boulder.
- Nonprofits and Data. Management of Nonprofit Organizations in Public Health Course. University of Colorado Denver.
- 2014-2015 Social Media for Social Good. Introduction to Social Media Course. University of Colorado Boulder.

2015	Technology, Arts & Media Workshop. ATLAS Institute Workshop Series. University of Colorado Boulder.
2015	The Present and Future Role of Information Systems in Monitoring & Evaluating Social Programs. ATLAS Institute Expo. University of Colorado Boulder.
2014	Assessing Organizational and User Needs of an Offline Data Collection Tool for Field Use. ATLAS Institute Expo. University of Colorado Boulder.

Teaching Experience

St. Bonaventure University

Computer Networks (Fall 2020, Fall 2021, Spring 2023)

Computer Science Research Methods (Fall 2023)

Introduction to Information Security (Fall 2020, Fall 2021)

Introduction to Penetration Testing (Spring 2022)

Introduction to Python (Fall 2022, Fall 2023)

Principles of Programming Languages (Spring 2021, Spring 2022)

Software Engineering (Fall 2020, Fall 2021, Fall 2022)

Technical Consulting in the Community (Fall 2021, Spring 2022, Fall 2022)

User Experience Design (Spring 2021, Spring 2022, Spring 2023)

University of Colorado Boulder

Human Centered Computing: Big Data - TA (Fall 2014)

Human Computer Interaction: Survey and Synthesis - TA (Fall 2014)

ICTD Laboratory (Fall 2015, Spring 2016, Fall 2016)

ICTD Practicum (Spring 2016)

Information Science Module: Concepts & Creativity - TA (Fall 2018, Fall 2019)

Introduction to Information Science: Designing Interactions - TA (Spring 2019)

Social Computing - TA (Spring 2014)

Service

University Committees

2023 First-Year University Course Committee, St. Bonaventure University

2021 Faculty Senate Technology Committee, St. Bonaventure University

Honors Committees

2023– Advisor, Walter Kinder, St. Bonaventure University
2023– Member, Teddy Murphey, St. Bonaventure University
2022–2023 Member, Dominic Gismondi, St. Bonaventure University
2021–2022 Member, Harry Romesburg, St. Bonaventure University

Search Committees

2023	Assistant Professor of Computer Science, St. Bonaventure University
2021	Assistant Professor of Cybersecurity, St. Bonaventure University
2020	Associate Professor of Cybersecurity, St. Bonaventure University

Other Department Service

2022	?—	Supervision of Department's Internships (15 Students), St. Bonaventure University
2021	_	New Student Annual Orientation, St. Bonaventure University
2020)—	Undergraduate Advisor (20 Students/Year), St. Bonaventure University
2022	2-2023	New Proposal of Data Science B.S., St. Bonaventure University
2021	-2022	Admissions Annual Fall Open House, St. Bonaventure University
2021		Major Revision of Computer Science B.S., St. Bonaventure University
2020)	Minor Revision of Cybersecurity B.S., St. Bonaventure University

Courses Developed

2023	Computer Science Research Methods & Presentation, St. Bonaventure University
2023	Introduction to St. Bonaventure (Technology Module), St. Bonaventure University
2022	Introduction to Python, St. Bonaventure University
2022	Introduction to Penetration Testing, St. Bonaventure University
2021	Principles of Programming Languages, St. Bonaventure University
2021	User Experience Design, St. Bonaventure University
2020	Computer Networks, St. Bonaventure University
2020	Software Engineering, St. Bonaventure University
2020	Introduction to Information Security, St. Bonaventure University

Reviewing

Transactions on Computer-Human Interaction (2023)

ACM Conference on Computer-Supported Cooperative Work and Social Computing (2018, 2019, 2022, 2023)

ACM Conference on Computer Human Interaction (2017, 2018, 2019, 2022)

ACM Conference on Designing Interactive Systems (2018, 2019, 2020)

European Conference on Computer-Supported Cooperative Work (2020)

Student Volunteer

ACM Conference on Computer Human Interaction (2016, 2018)

ACM Conference on Computer Human Interaction Program Committee (2017)

American Evaluation Association Conference (2014)

Community Involvement/Outreach

2023	STEAM Outreach, Fall in Love with Science, Olean, New York
2021	Website & Database Design, Interfaith Caregivers, Olean, New York
2022	Security Consultation, Enchanted Mountains Urgent Vet Care, Olean, New York
2022	Security Consultation, United Way of Cattaraugus County, Olean, New York
2021	Volunteer, Warming House, Olean, New York
2014-2015	Data Management and Analysis, access.mobile, Denver, Colorado
2014-2015	Data Collection Technology, Re:Vision International, Denver, Colorado

Non-Academic Work Experience

2012–2014 Infrastructure & Security Engineer, AppliedTrust, Boulder, Colorado

2010–2012 IT Manager, AIDS Foundation of Chicago, Chicago, Illinois

2006–2010 Senior Information Security Consultant, Crowe Horwath, Chicago, Illinois

Professional Membership

Member, Association for Computing Machinery

Member, ACM Special Interest Group on Computer Science Education